

# SOTI Connect

Enterprise-Grade Management for  
Thermal Printers Throughout Complete Lifecycle



## Business-Critical Auto Identification Printing Meets Business-Critical Printer Management

To keep up with ever-increasing customer demands, enterprises are relying on mobile, desktop and industrial printers to improve their operational efficiency, safety and customer experience. However, unexpected maintenance costs and downtime of printers can turn them into a cost problem instead of a revenue driver. SOTI Connect is built for the enterprise and provides an integrated management of mobile and industrial printers within an organization, lowering the total cost of ownership (TCO) of their operations and improving the return on investment (ROI).

### Enterprise-Grade Management for Thermal Printers Throughout Complete Lifecycle

SOTI Connect provides enterprise-grade management of TSC Printronix Auto ID mobile, desktop, and industrial printer models. Its highly flexible, data-driven architecture means new printers are quickly supported and managed. SOTI Connect delivers on what matters: increased reliability of an organization's printer fleet and the quality of the materials being printed.



- Set up and configure fleets of TSC and Printronix Auto ID printers and make it easy to support post-deployment with little effort.
- Apply maintenance or full version releases with remote firmware updates that fix bugs, patch vulnerabilities, or enable brand new capabilities instantly.
- Set up alerts to monitor for printer behaviour and receive automatic notifications when behavior is outside of normal configurations.

### Manage All Printer Types, Shapes and Sizes

Easy integration and maintenance for enterprise applications is a hallmark of TSC Printronix Auto ID, especially the Printronix Auto ID line of printers. Powered by the Printronix System Architecture (PSA), all Printronix

Auto ID printers are built on an intelligent design platform with a common user interface, embedded webpage, and an array of printer language emulations.

This makes it easy to integrate Printronix Auto ID into SOTI Connect and existing applications. Once a customer is familiar with one Printronix Auto ID printer, they can easily work with any Printronix Auto ID printer.

- User-friendly interface, charts, and dashboards provide real-time views of printer information and health.
- Reduce maintenance, repair, and resource costs by remotely adjusting printer settings and instantly performing device actions on a single or a group of printers.
- Utilize automation rules to remedy issues by setting pre-defined conditions and preconfigured actions when those conditions are met.

**TO LEARN MORE:** Contact your TSC Printronix Auto ID Sales Rep

## What SOTI Connect Can Do For Your Business

SOTI Connect provides complete lifecycle management for industrial and mobile printers which are relied upon for business-critical processes. SOTI Connect enables organizations to have a single point of control to manage and automate every aspect of printer deployments - no matter where they are located - to identify and address issues before they occur.

- Monitor printer health and use automations to detect and correct issues the moment they occur.
- Monitor consumable elements such as ink levels, paper levels and printheads to ensure they are proactively replaced and do not run out completely, bringing operations to a halt while being replenished.
- Remote firmware updates, printer configurations and settings adjustments ensure print consistency and quality across a fleet of printers.
- Automation rules automatically issue alerts and actions when pre-defined conditions are met.
- Advanced data collection provides around the clock analysis of valuable printer status information to ensure printers perform reliably.

# TSC Printronix Auto ID Printers Managed by SOTI Connect

## Printronix Auto ID Printers



**T800/T800 RFID Series**  
Enterprise-grade Desktop Printers



**T4000/T4000 RFID Series**  
Enterprise-grade Compact Industrial Printers



**T6000e/T6000e RFID Series**  
Enterprise-grade Mid-Level Industrial Printers



**T8000 Series**  
Enterprise-grade Industrial Printers



**T6000e ODV-2D/T8000 ODV-2D**  
Integrated Barcode Inspection Printers

## TSC Printers



**Alpha-30L, Alpha-40L, Alpha-30R**  
Alpha Series Performance Mobile Printers



**TX Series**  
Performance Desktop Printers



**MH Series**  
Performance Industrial Printers



**MX Series**  
Performance Industrial Printers



**PEX Series**  
Performance Print Engine



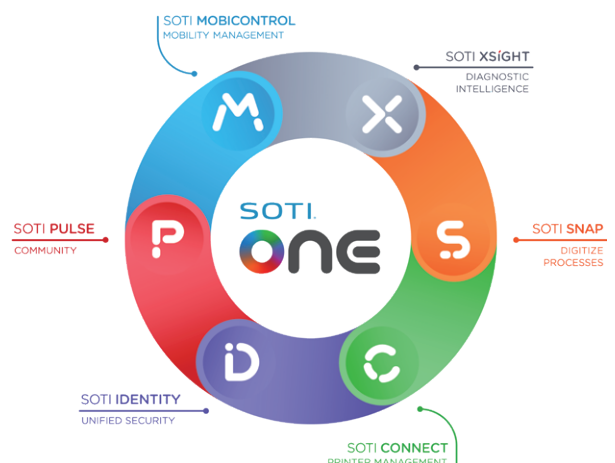
**TH/DH Series**  
Desktop Printers

# SOTI ONE Simplifies Your Business-Critical Mobile Operations

The [SOTI ONE Platform](#) is an innovative, integrated management solution that maximizes the ROI of your business-critical mobile devices and printers. It reduces the cost, complexity and downtime of your mobile operations and delivers actionable insights to help you make data-driven decisions. Workers are more efficient because devices are more reliable and packed with the tools, data and apps needed to get the job done - fast. Manage your essential mobile devices and printers for total control while increasing the effectiveness of your mobile operations with the [SOTI ONE Platform](#).

SOTI is a trusted provider of mobile and IoT device management solutions with more than 17,000 enterprise customers and millions of devices managed worldwide. SOTI's innovative portfolio of solutions and services provides the tools organizations need to truly mobilize their operations and optimize their mobility

investments. SOTI extends secure mobility management to provide an integrated solution to manage and secure all mobile devices and connected peripherals in an organization. To learn more, visit [soti.net](http://soti.net).



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